



OBT

OBT Course Outline

SUPERVISORY LEVEL 4 - DEVELOPING YOURSELF AS A LINE MANAGER

Main Aims and Key Benefits:	<p>This is one of four supervisory programmes and is designed for first time line managers expected to give feedback on performance to their team, and aims to encourage participants to reflect on their own performance.</p> <p>NB: It is advised that the other modules are attended before this one.</p>
Course Content:	<ul style="list-style-type: none">▪ Action Centred Leadership – John Adair▪ Benefits of feedback▪ Structured approach to giving feedback▪ Collecting feedback on own performance▪ Johari Window Self Awareness Model
Training Methods:	<ul style="list-style-type: none">▪ Group discussions/case studies▪ Demonstration▪ Skills practice/management games
Who will benefit:	<p>Anyone required to give feedback to staff /colleagues and obtaining feedback from others on their own performance</p>
Duration:	<p>1 day</p>
Certification:	<p>OBT and Progressive Training</p>
Training Provider:	<p>Progressive Training</p>